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*Delaware Nursing Home Residents  
Quality Assurance Commission*

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**Meeting of November 13, 2018**

**9:30 a.m.**

**Point of Hope**

**34 Blevins Drive**

**Suite 5**

**New Castle, DE 19720**

**AGENDA**

1. Call to order
  2. Approval of the meeting minutes of:
  3. Discussion of:
    - Patient Centered Care – Hooshang Shanesehsaz, Pharmacy Director
    - Behavioral Health Training – Dr. Melissa Winters, DHCI
    - Point of Hope – Tiffany Stewart, Program Director
    - Medicaid Fraud Control Unit - Kate Keller, Esquire, MFCU Director
  4. Old Business/New Business
    - FY 18 Annual Report
    - DNHRQAC Legislation
    - DNHRQAC Memberships
    - 2019 DNHRQAC Meeting Schedule
  5. Public Comment
  6. **Next meeting will be held January 8, 2019 @ 9:30 AM. The location:** Legislative Hall -  
Tatnall Bldg: 150 Martin Luther King Jr Blvd Room 112 Dover, DE 19901
  7. Adjournment
- The Agenda items as listed may not be considered in sequence. This Agenda is subject to change and may include additional items, such as Executive Sessions, or deletion of items.**